## Administration

## Mission

To deliver premium service through open access communication and innovative technology.

## **Business Strategy**

Administration provides direction and oversees department wide programs, cultivates teamwork between departments, managers, and external users, provides efficient countywide open access technology solutions, and strives to deliver enhanced customer services.

## **Objectives**

The Information Technologies Department provides technical support and solutions to the County that includes general responsibilities as well as emergency services support, systems and networks. The following is a list of the major services provided:

Information Services

Database Programming Digital Imaging

Geographic Information Services

Help Desk Services

Leasing/Software Centralization Networking and Server Management

PC and Server Support Technical Training Web Development Telecommunications

Countywide Switchboard Operators

**Customer Support Services** 

Cable Franchising Administration

Seminole Government Television (SGTV)
Local and Wide Area Network Services

Countywide Radio Services and Maintenance Countywide Telephone Services and Maintenance

Private Microwave Networks

Infrastructure Installation and Maintenance

Department:	INFORMATI	ON TECHNOL	OGIES	Semir	ole Coun	
Division:	. =					
Section:	ADMINISTR	ADMINISTRATION			FY 2002/0	
					0/ Cha	
		2000/01	2001/02	2002/03	% Change 2002/03	
		Actual	Adopted	Adopted	over	
EVDENDITUDES.		Expenditures	Budget	Budget	2001/02	
EXPENDITURES: Personal Services		444.000				
		144,636	154,343	162,448	5.	
Operating Services		8,877	13,771	15,431	12.	
Capital Outlay		0	0	0		
Debt Service		0	0	0		
Grants and Aid		0	0	0		
Reserves/Transfers		0	이	0		
Subtotal Operating		153,513	168,114	177,879	5.8	
Capital Improvements		0	0	0		
TOTAL EXPENDITURES		153,513	168,114	177,879	5.3	
UNDING SOURCE(S)				İ		
General Fund		153,513	168,114	177,879	5.5	
OTAL FUNDING SOURCE(	S)	153,513	168,114	177,879	5.8	
Full Time Positions		2	2	2		
Part-Time Positions lew Programs and Highligh		0	0	0		
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